



## Essential Care

Simple and Affordable IT Support

US\$75-100 per user/month

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- Remote help-desk (business-hour)
  - Device monitoring & patch management
  - Basic security (antivirus, firewall)
  - Email & productivity-suite support
  - Monthly health report



## Standard Care

Enhanced Network & Security Management

US\$120-160 per user/month

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- All Essential services
  - Network management (Wi-Fi, routers, switches)
  - Server/VM maintenance & backups
  - On-site visits (2/quarter)
  - Cybersecurity monitoring & training



## Premium Care

24/7 Support & Compliance

US\$200-275 per user/month

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- All Standard services
  - 24/7 help-desk & incident response
  - Advanced security & EDR
  - Cloud management & vCIO consulting
  - Compliance assistance (HIPAA, PCI)